

Clopay® Grand Harbor® Limited Warranty Information

We will repair or replace (at our option) any garage door section or hardware that is defective in material or workmanship pursuant to the terms of this limited warranty. This warranty extends to and benefits only the original purchaser of the garage door. This warranty does not apply to commercial, industrial or any other non-residential installation.

We will provide, at no cost to you, sections/section components, hardware or springs/spring components to repair or replace defective sections, hardware, springs/spring components. All labor costs associated with the removal and reinstallation of any repaired section/section components, hardware or spring/spring components, and the installation and finishing of replacement sections/section components, hardware or spring/spring components will be your responsibility. We reserve the right to inspect and/or verify any claimed defect. Clopay reserves the right to replace product in extreme exposure conditions with a similar or like product, as determined by Clopay.

The applicable limited warranty periods are as follows:

Model #	Paint System	Hardware/Springs	Sections/Delamination	Windows
GH11, GH12, GH13, GH21, GH22	Single Family – Lifetime Other – 10 Years	3 Years	5 Years	10 Years (includes Overlay Discoloration)

Terms and limitations of the limited warranty are further detailed below:

Paint System limited Warranty

Clopay warrants the sections of the Models listed above against rust-through due to the paint finish cracking, checking or peeling (losing adhesion) as follows: (a) in residential single family installations for the years designated above from the date of delivery to the original purchaser; (b) in all other residential installations (including installations on facilities owned in common by condominium associations or similar organizations), for ten (10) years from date of delivery to the original purchaser, pursuant to the terms of this limited warranty.

Hardware/Spring & Spring Component/Sections/Section Components Limited Warranty

We will repair or replace (at our option) any garage door hardware, section/section components, spring and/or spring component that is defective in material or workmanship for the term defined in the chart above, pursuant to the terms of this limited warranty. In addition, we will repair or replace (at our option) any garage door section/section component that is defective in material or workmanship, including, but not limited to, delamination of the polystyrene insulation from the steel skin and/or delamination of the overlay from the steel. The overlay is warranted against excessive discoloration under the terms of this warranty. No warranty is available for decorative hardware.

Decorative Windows - 10 Year Limited Warranty

Window frames are warranted for ten (10) years from date of purchase against manufacturing defects and excessive discoloration. This warranty does not cover any damage or loss caused by harmful chemical action, abrasive cleaners, or breakdowns due to climate extremes or environmental conditions. Insulated glass is warranted for a period of ten (10) years for material obstruction of vision resulting from film formation or dust or moisture collection between the interior surface of the insulating glass window. No warranty is available for clear glass.

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR SECTIONS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to damage to the garage door caused by fire, an act of God, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage or the failure of paint or stain that is not applied per the manufacturer's specifications after the garage door left our factory, or failure to follow all installation and maintenance instructions. Nor shall our warranty extend to or cover any damages due to normal wear and tear, or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your garage door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect. Clopay Building Products, Attn: Consumer Services Dept., 1400 West Market Street, Troy, Ohio 45373. Additional copies of our installation and maintenance instructions may be obtained by calling 1-800-225-6729.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, INCLUDING BUT NOT LIMITED TO WARRANTIES, REPRESENTATIONS OR COVENANTS AS TO WORKMANSHIP, DESIGN, CAPACITY, QUALITY, CONDITION, MERCHANTABILITY OR FITNESS FOR ANY PURPOSE OF THE PRODUCT, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

